Clerks—Private Sector Award 2020

Wage Rates

Operative Date: 1 July 2026*

Table 1 - Wage Rates - Adult Employees

Classification Level	Base Hourly Rate $	Weekly Wage (38 Hours) $	Casual Hourly Rate (25% Loading) $	Casual Loading (25%) $
Level 1				
Year 1	26.97	1024.70	33.71	6.74
Year 2	28.24	1073.10	35.30	7.06
Year 3	29.11	1106.20	36.39	7.28
Level 2				
Year 1	29.45	1119.10	36.81	7.36
Year 2	30.00	1139.90	37.50	7.50
Level 3	31.11	1182.10	38.89	7.78
Call centre principal customer contact specialist	31.33	1190.40	39.16	7.83
Level 4	32.67	1241.40	40.84	8.17
Level 5	33.99	1291.80	42.49	8.50
Call centre technical associate	37.24	1415.10	46.55	9.31

Table 2 - Wage Rates - Juniors

Age	Percentage of appropriate adult rate %
Under 16 years of age	45
16 years of age	50
17 years of age	60
18 years of age	70
19 years of age	80
20 years of age	90

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Allowances

Operative Date: 1 July 2026*

Table 1 - Allowances

Clause No.	Description	Amount	Frequency
19.2(b)	First aid allowance	$16.79	per week
19.4(d)	Laundry allowance:		
	(i) For a full-time employee	$3.64	per week
	(ii) For a part-time or casual employee	$0.73	per shift
19.5(b)	(i) Meal allowance	$20.75	per meal
19.5(c)	Overtime meal after four hours	$16.62	per meal
19.6(a)	Vehicle allowance:		
	(i) Motor car. Maximum of 400km per week.	$1.00	per km
	(ii) Motorcycle. Maximum of 400km per week.	$0.34	per km

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